

TENDER NOTICE FOR BACK-END SUPPLY OF TOWELS TO RESIDENTIAL SCHOOLS FUNCTIONING UNDER THE KARNATAKA RESIDENTIAL EDUCATIONAL INSTITUTIONS SOCIETY IN KARNATAKA.

Tender Ref No.: NCCF/BGE/TXT/2025-26/

Date: 01-08-2025

The National Cooperative Consumers' Federation of India Ltd. (NCCF), Bangalore Branch, invites sealed financial quotations from empanelled suppliers of NCCF Bangalore Branch for the back-end supply of towels for institutional delivery to residential schools functioning under the Karnataka Residential Educational Institutions Society (KREIS). The supply is to be made as per the requirements laid out in KREIS Tender No. KREIS/2025-26/IND0086, published on the KPPP portal by KREIS. All terms and conditions, specifications, supply timelines, warranty clauses, packaging, quality control, and branding requirements as mentioned in the KREIS Tender shall be strictly applicable

2 Scope of Work & Quantity:

The quantity to be supplied is 4,23,480 towels, and each towel must conform to the following specifications: 100% cotton honeycomb, size 27 inches x 54 inches, and weight between 210 and 235 grams.

Supply must be delivered to all KREIS-designated district locations across Karnataka.

3 Eligibility Criteria:

- ✓ Bidders must meet the minimum eligibility conditions set out in the KREIS tender (Clause 9).
- ✓ Documents to be submitted with Technical Bid:
- ✓ Minimum 10 years in manufacturing/supply of towels or cloths with a registered office in Karnataka.
- ✓ Documents: GST/VAT/Factory Registration, Completion Certificates, Work Orders, Invoices.
- ✓ Dealers/distributors: Manufacturer's Authorization (Annexure E).
- ✓ Average Annual Turnover equal to the tender value for the last 3 years (2021-22, 2022-23, 2023-24).
- ✓ Net Worth \geq 30% of tender value as of 31st March 2024.
- ✓ Enclose Documents: Audited Accounts, , IT Returns, PAN.



- ✓ Own unit or OEM Authorisation; list of machinery, photographs and production capacity (Annexure B).
- ✓ GST Registration, Ability to supply all Karnataka locations and provide after-sales support within 24 hours, One sample towel must be submitted before bid submission with delivery challan proof, 1-year onsite warranty including transportation.
- ✓ Joint Venture or consortium is not allowed.

EMD and Security Deposit:

- ✓ Rs 11,24,974/- payable online as per the bank details along with a non-refundable tender fee of ₹500.

National Cooperative Consumers' Federation of India Limited,

Account Number: 1057285618,

Bank: Central Bank of India,

Branch: Miller Road, Bangalore,

IFSC Code: CBIN0282314.

- ✓ Successful bidders must furnish a Bank Guarantee (BG) for 5% of the contract value, valid for 13 months from the Purchase Order date, within 15 days of PO.
- ✓ NCCF reserves the right to forfeit EMD/Security Deposit in case of default or non-performance.

Bidding System: Two-Cover Submission

Cover 1 – Technical Bid:

All eligibility documents (as per Section 3), Sample submission proof, duly signed and stamped.

Cover 2 – Financial Bid:

Unit price per towel, inclusive of GST, transportation, insurance, packaging, branding, and all incidental costs. Prices must be firm and final.

Note: Bids not meeting technical criteria will be rejected without opening the financial bid.

Submission

Sealed bids must be submitted to:

Branch Manager, NCCF Bangalore Branch

#19, 8th Main, 3rd Cross, Rathan Mansion, Vasanth Nagar, Bangalore – 560052

Deadline: 18th August 2025, 12 PM



Other Clauses:

- ✓ If the supplier offers a lower rate for the same item elsewhere, NCCF will automatically be entitled to that lower price.
- ✓ Supplier must indemnify NCCF against any claims, penalties, or losses due to poor quality, breach of contract, or non-compliance. Violation of any terms & conditions of this tender may lead to termination/blacklisting.
- ✓ The number of candidates for whom the goods have to be supplied may vary depending upon the strength & admissions of the candidates
- ✓ NCCF reserves the right to call for any additional information/documents from experienced firms/agencies, and the same shall be submitted by them to NCCF within the given time period.
- ✓ NCCF reserves the right to reject any bid without assigning any reason whatsoever.
- ✓ It may kindly be noted that the Government of India or any State Government in India shall not be a party to this transaction.
- ✓ At any stage, if it is found that the business associate/proprietor, etc, has given incorrect and misleading certificates/information/documents (s), NCCF shall be free to take suitable action, including cancellation of contract, blacklisting of the applicant, etc.
- ✓ All the data, records, etc. should be maintained with confidentiality. There should be no breach of obligation on the part of the firm. In case of breach of obligation, appropriate action will be taken against the party.
- ✓ All data related to NCCF/KREIS must remain confidential.
- ✓ Supplier must notify NCCF in writing within 7 days with proof to seek extension for genuine force majeure events.
- ✓ NCCF reserves the right to split orders, reject any or all bids without assigning reasons, and modify quantities up to 25% as per requirement
- ✓ The entire supply must be completed within 60 days from the date of issue of the Purchase Order. The towels must be securely packed in waterproof bales or cartons.

Interpretation of the clauses in the tender Document:

In case of any ambiguity/ dispute in the interpretation of any of the clauses in this tender document, NCCF's interpretation of the clauses shall be final and binding on all applicants/parties.



Payment Terms:

- ✓ 100% Payment will be released within 30 days from the date of acceptance of the materials at the designated KREIS locations.
- ✓ Acceptance will be based on the Satisfactory Supply Certificate issued by the competent authority and/or 3rd Party Quality Inspection Report, confirming that all items supplied meet specifications.
- ✓ Payment will be made only against submission of the following documents: Original Tax Invoice (GST compliant), Delivery Challans duly acknowledged by the consignee, Acceptance Certificate from KREIS/NCCF representative, and any other documents required by NCCF for compliance and audit.
- ✓ Any penalties imposed by KREIS due to delay, short supply, or quality deviations will be deducted from the supplier's payment.
- ✓ Amounts recoverable from suppliers for risk purchases, replacements, or liquidated damages will also be deducted.
- ✓ NCCF will not make any advance or part payments. The Supplier must arrange for financing of raw material and production until acceptance of the goods.
- ✓ NCCF reserves the right to set off any payments due to the supplier against any claims, damages, penalties, or losses arising under this contract or any other contracts with NCCF.

Delivery & Inspection

Supply to all designated KREIS locations within 60 days from the Purchase Order date. Pré-shipment inspection and third-party inspection (if required) will be conducted by NCCF/KREIS at supplier's cost.

Any shortage, damage, or quality deviation must be rectified/replaced by the supplier at their own cost.

Penalty and Risk Clauses on Non-Adherence to the Guidelines

- ✓ 0.5% of delivered price per week up to a maximum of 10% of the contract value.
- ✓ Entire Performance Security will be forfeited; NCCF will execute risk purchase at the supplier's cost.
- ✓ Rs 1,000/day beyond 48 hours for repairs/replacements during the warranty period.
- ✓ 3-year debarment for any misrepresentation, repeated non-performance, or supply of sub-standard goods.
- ✓ Any penalties imposed by KREIS on NCCF due to supplier default will be fully recovered from the supplier.



Arbitration & Legal

1. If any dispute(s), controversy, difference(s) or claim(s) of any kind or nature whatsoever arises between the parties hereto out of or in connection with the construction, interpretation, effect and implication of any provision of this tender or any contract entered into pursuant to this tender and/ or the performance of any obligations whatsoever under this Tender, including the rights or liabilities of the parties, or any claim or demand of any party or any question regarding its existence, validity or termination arising out of or in connection with this Tender/contract ("**Dispute**"), the Parties shall use all reasonable endeavors to resolve the matter amicably. A notice notifying such dispute ("**Dispute Notice**") shall be issued by either Party, containing the description of the claim/ dispute/ difference and the grounds for the same. Both parties promptly, mutually and in good faith, shall endeavor and make all efforts to amicably settle the dispute within 30 days of the receipt of the Dispute Notice by the other party.
2. If the Parties fail to reach an amicable resolution of the dispute within a period of thirty (30) days from the Date of receipt of the Dispute Notice, either Party to the Dispute may, thereafter, within 30 days, issue a notice invoking arbitration ("**Arbitration Notice**"), to the other party in writing. The Dispute shall be resolved by arbitration in accordance with the provisions of the Arbitration and Conciliation Act, 1996, or any statutory amendment/ modification thereof. The dispute shall be referred to a tribunal consisting of a Sole Arbitrator to be mutually appointed by both parties. The contract entered into pursuant to this tender shall be governed by the Laws of India currently in force. The arbitration proceedings shall be held in accordance with the provisions of the Arbitration and Conciliation Act, 1996, and the rules made thereunder. The arbitration proceedings shall be held in the English language, and the venue and seat of the arbitration shall be at Bangalore, Karnataka. Subject to the arbitration mechanism, the courts at Bangalore shall have the exclusive jurisdiction over any disputes relating to the subject matter of this tender.
3. The arbitrator shall have the power to grant any legal or equitable remedy or relief available under Law, including injunctive relief (whether interim and/or final) and specific performance and any measures ordered by the arbitrator may be specifically enforced by any court of competent jurisdiction.



4. Any award of the arbitral tribunal, as the case may be, pursuant to this arbitration clause shall be in writing and shall be final, conclusive, and binding upon the Parties, and the Parties shall be entitled (but not obliged) to enter judgment thereon in any one or more of the highest courts having jurisdiction.
5. During the course of any arbitration under this clause, except for the matters under dispute, the Parties shall continue to exercise their remaining respective rights and fulfil their remaining respective obligations under the Contract entered pursuant to this tender.
6. Nothing contained in this Clause shall prevent the NCCF from seeking interim injunctive relief against the Bidders or any other parties connected and past due amounts in the courts having necessary jurisdiction over the other Party.

All other terms and conditions, specifications, quality standards, timelines, penalties, inspection procedures, and obligations mentioned in KREIS Tender No. KREIS/2025-26/IND0086 shall be deemed to be incorporated in this EOI and shall be fully binding on the supplier.

The supplier shall indemnify and hold NCCF harmless against any penalties, damages, or losses arising from failure to comply with the conditions of the KREIS tender.


(Ravikant Mishra)
Branch Manager
Bangalore, Karnataka



GOVERNMENT OF KARNATAKA



**KARNATAKA RESIDENTIAL EDUCATIONAL INSTITUTIONS
SOCIETY.**

REQUEST FOR PROPOSAL

**FOR SUPPLY OF TOWELS TO RESIDENTIAL
SCHOOLS FUNCTIONING UNDER THE
KARNATAKA RESIDENTIAL EDUCATIONAL
INSTITUTIONS SOCIETY IN KARNATAKA.**

TWO COVER SYSTEM

Office of the
Executive Director, Karnataka Residential Institutions Society.
No.8, MSB-1, 6th & 7th Floor, Cunningham Road, Bengaluru-560052
Email: ed.kreis@ka.gov.in. Telephone: 080 22283366, 22265755. Website:
<https://www.kreis.kar.nic.in>

Office of the
Executive Director, Karnataka Residential Institutions Society.
No.8, MSB-1,6th& 7th Floor, Cunningham Road,. Bengaluru-560052
Email: ed.kreis@ka.gov.in. Telephone: 080 22283366,22265755. Website: <https://www.kreis.kar.nic.in> REF:
NO. SWD 123 MDS 2025 , Dt:15.02.2025

REQUEST FOR PROPOSAL FOR

**FOR SUPPLY OF TOWELS TO RESIDENTIAL SCHOOLS
FUNCTIONING UNDER THE KARNATAKA RESIDENTIAL
EDUCATIONAL INSTITUTIONS SOCIETY IN KARNATAKA.**

The Executive Director, Karnataka Residential Institutions Society invites proposal in two cover system for Supply of TOWELS to Various Residential schools functioning under the Karnataka Residential Educational institution society through E-procurement portal of Government of India (<https://e-procurement.gov.in>) as per the provisions of the Karnataka Transparency in Public Procurement Act & Rules 2000. Prospective suppliers willing to participate in this tender shall necessarily register themselves with above mentioned e procurement portal.

1	Tender Reference No and date	As per KPPP
2	Pre-Bid Meeting Date and Time	As per KPPP
3	Last date & Time for submission of Queries	As per KPPP
4	Last date & Time for submission of Tender	As per KPPP
5	Date & Time of opening of the technical bid	As per KPPP
6	Tentative Date for document verification and evaluation of samples Financial bid	As per KPPP
7	Tentative Date & Time of opening of Financial bid	As per KPPP
8	EMD Amount	As per KPPP
9	Address for communication	The Executive Director, Karnataka Residential Institutions Society. No.8, MSB-1,6 th & 7 th Floor, Cunningham Road,. Bengaluru-560052

Prospective Service Providers willing to participate in this tender can down load the bid documents with visiting the web site <http://e-procurement.gov.in>.

**Joint Director (Admin)
& Tender Inviting Authority**

SECTION I – INFORMATION TO BIDDERS

1. SCHEDULE OF REQUIREMENT:

Sl. No.	Description of the Product	Quantity In Nos.	Estimated Bid value (Including GST)
1	FOR SUPPLY OF TOWELS TO RESIDENTIAL SCHOOLS FUNCTIONING UNDER THE KARNATAKA RESIDENTIAL EDUCATIONAL INSTITUTIONS SOCIETY ACROSS KARNATAKA.	4,23,480	7,50,00,000

2. GENERAL

- 2.1. The primary goal of this invitation of the Tender is to select eligible bidder for Supply of TOWELS to Residential schools functioning under the Karnataka Residential Educational institution society across Karnataka. This RFP (Request for Proposal) document intends to provide all the details with respect to the additional terms and conditions that are deemed necessary to share with the prospective vendors. The detailed Specification, Functional and Technical Requirements, scope of work are given in the Appendix 1 of the bid document.
- 2.2. The Bidder should quote for entire tender package i.e., Supply of TOWELS as per schedule of requirement with necessary accessories and support during the period of Warranty as per the terms and conditions of the tender. No partial offers will be accepted.
- 2.3. The companies shortlisted on the basis meeting minimum eligibility criteria must demonstrate on the offered Product, features and functionality, during the Technical proposal stage before final selection. The demonstration would be part of the technical evaluation during the technical/financial bid process and the companies short-listed must be prepared to bear the costs for the same.
- 2.4. The Executive Director ,KREIS will be the final authority with respect to selection of a shortlisted vendor (Successful bidder,) through this RFP. Their decision with regard to the choice of the Successful bidder who qualifies through this RFP shall be final and KREIS reserves the right to reject any or all the bids without assigning any reason. KREIS further reserves the right to negotiate with the selected agency to enhance the value through this project and to create a more amicable environment for the smooth execution of the project.
- 2.5. Participants declared by the Tender inviting/accepting authority to be ineligible to participate for unsatisfactory past performance, corrupt, fraudulent or any other unethical business practices shall not be eligible.
- 2.6. It will be the responsibility of each Bidder to fully acquaint themselves with the local conditions wherein the Product needs to be delivered and other relevant factors which would have any effect on the performance of the contract and / or the cost. The Bidders are advised to visit the proposed locations (wherever applicable) at their own cost and due-diligence can be conducted before the pre-bid meeting/ bid-submission.

- 2.7. Failure to obtain the information necessary for preparing the bid, before entering into contract and/or failure to perform deliveries, activities or services that may be necessary, will in no way relieve the successful Bidder from performing any work in accordance with the Tender documents.
- 2.8. It will be imperative for each Bidder to fully aware themselves of all legal conditions and factors which may have any effect on the execution of the contract as described in the bidding documents.
- 2.9. It is the responsibility of the Bidder that such factors have properly been investigated and considered while submitting the bid proposals and that no claim whatsoever including those for financial adjustment to the contract awarded under the bidding documents will be entertained by the Tender inviting/accepting authority and that neither any change in the time schedule of the contract nor any financial adjustments arising thereof shall be permitted by the Tender inviting/accepting authority on account of failure of the Bidder to appraise themselves of local laws and site conditions.
- 2.10. The tender documents can be downloaded from the E-procurement portal of Government of India (<https://e-procurement.gov.in>) and be submitted online through E-procurement portal only.
- 2.11. The last date and time for submission of tenders is as shown in E-procurement portal. The opening of technical bid and financial bids will be done through E-procurement portal on the date as mentioned in E-procurement portal. The financial bids will be opened after completion of the evaluation of technical bids.
- 2.12. For any clarification, the bidders are requested to contact Office of the Joint Director(Admin), Karnataka Residential Educational Institutions Society, No-08, M.S.B-1, 6th& 7th Floor, Cunningham Road, Bengaluru-560052.

3. Pre-bid Queries and Meeting

4. The prospective bidders are requested to submit their queries only through E-procurement Portal. The Pre-bid meeting will be held by the tender inviting authority at the office of the Executive Director, KREIS.

5. Response to Pre-bid queries and Amendment of RFP Document

- 5.1. Queries strictly relating to this RFP will only be answered. The Executive Director, KREIS neither makes representation or warranty as to the completeness of any response made in good faith, nor does Executive Director, KREIS undertake to answer all the queries posted by the bidders.
- 5.2. At any time the Tender inviting authority may, for any reason, whether at own initiative or in response to a clarification requested by a prospective Bidder, modify the bidding document by amendment. All the amendments made in the document would be published only through E-procurement portal of Government of India(<https://e-procurement.gov.in>). The bidders are also advised to visit the aforementioned website on regular basis for checking necessary updates. The Tender inviting authority also reserves the rights to amend the target dates mentioned in this RFP for bid process.No newspaper notification will be issued with regard to addendum/corrigendum. It is the responsibility of the bidders to ensure themselves while submitting the bid that, the addendums/corrigendum if any, have been duly complied. In case the bidder has submitted the bid earlier than the last date of bid submission, still it is his responsibility to watch the E-procurement Portal till the last date of bid submission for any

addendum/corrigendum being published, and in such cases, to modify his bid suitably. Claims of the bidders about unaware or ignorance about the addendums/corrigendum will not be entertained for what so ever the reason.

6. Authentication of Bid

The "Bidder" as used in the RFP shall mean the one who has signed the Bid document forms. The Bidder may be either the Principal Officer or the duly Authorized Representative of the Bidder, in which case Bidder shall submit an Authorization Certificate. All certificates and documents (including any clarifications sought and any subsequent correspondences) received hereby, shall be furnished and signed by the authorized representative or the Principal.

7. Proposal Preparation Costs

The bidder is responsible for all costs incurred in connection with participation in this process, including, but not limited to, costs incurred in conduct of informative and other diligence activities, participation in meetings/discussions/presentations, preparation of proposal, in providing any additional information required by KREIS to facilitate the evaluation process, and in negotiating a definitive Service Agreement and all such activities related to the bid process.

8. Language of Bids

The Bids prepared by the Bidder and all correspondence and documents relating to the bids exchanged by the Bidder and KREIS, shall be written in the English language, provided that any printed literature furnished by the Bidder may be written in another language so long the same is accompanied by an English translation in which case, for purposes of interpretation of the bid, the English translation shall govern.

9. Validation of interlineations in Bid

The bid shall contain no interlineations, erasures or overwriting except as necessary to correct errors made by the Bidder, in which case such corrections shall be attested by the person or persons signing the bid.

10. ELIGIBILITY CRITERIA

	Criteria	Documents to be furnished
1	Experience	
i	The Bidder should be a Manufacturer / supplier/ Authorised dealer with an experience of minimum 10 years in manufacturing / supply of TOWELS or CLOTHS with a registered office in Karnataka. (Should have completed 10 years calculated from the date of completion to previous day of last date of submission of this tender).	<p>a) The Bidder should furnish the Certificate issued by the Competent Authority of the Govt, such as GST/VAT/Sales Tax/Excise Registration certificate/ Factory Registration Certificate etc and a Work order with satisfactory completion certificate/ Tax Invoices in support of existence of their business towards supply of TOWELS or CLOTHS since last 10 years.</p> <p>b) In case of Dealers/distributors: i. Manufacturing License issued by the Industries and Commerce Department or MSME Certificate of Manufacturer.</p> <p>c) Authorization letter from the Manufacturer for participating in the current tender as per Annexure-E.</p>
2	Financial capability	
i	The bidder should have average annual Turnover equivalent to the amount put to tender during the preceding 3 financial years i.e. 2021-22, 2022-23 & 2023-24. (In case of MSE should have archived average annual turnover not less than 50% of the amount put to tender during the preceding 2 financial year i.e 2022-23 & 2023-24)	<p>The bidders should furnish</p> <p>a) Audited Statement of Accounts for preceding 3 financial years i.e 2021-22, 2022-23 & 2023-24.</p> <p>b) Certificate of verification issued by the Chartered Accountant in support of the same in the prescribed format at Annexure-A.</p> <p>c) IT returns of all the preceding 3 financial years. i.e., 2021-22, 2022-23 & 2023-24.</p> <p>d) Profit and Loss account for the preceding 3 financial years 2021-22, 2022-23 & 2023-24.</p> <p>e) PAN Card.</p>
ii	The Bidder should upload PAN Card.	
iii	The bidder should produce NET WORTH equivalent to half of the total estimated value of the tender amount as on 31 st March 2024.	Certificate of verification issued by the Chartered Accountant in support of the same in the prescribed format at Annexure-A .
3	Performance Capability	
i	The bidder should have manufactured, supplied satisfactorily items such as TOWELS or CLOTHS to the extent of minimum 80%(40% with respect to Micro & Small Enterprises) of the Quantity put to tender in any State or Central government organizations in any one of the preceding three financial years (any one of the last two years with respect to Micro & Small Enterprises). i.e 2021-22, 2022-23 & 2023-24.	The bidders should furnish: Purchase orders/ work completion certificates /Tax Invoices issued by respective Govt Organization / Department.
4	Manufacturing Capability	

i	<p>The bidder should have their own Manufacturing Unit in India for manufacturing TOWELS or CLOTHS.</p> <p>i) In case of reseller, bidder to submit Manufacturer Authorization from OEM satisfying the mentioned condition.</p>	<p>a) The bidder should submit list of Machineries along with pictures/photos of geo tagged machineries held towards manufacturing of TOWELS or CLOTHS as per Annexure B</p> <p>b) The bidder should indicate the capacity of the Manufacturing Facility and meeting tender requirement, to supply the entire tender requirement within the stipulated time, as per Annexure B.</p>
5	General	
i	<p>The bidder should have Goods and Service Tax registration certificate.</p>	<p>The bidder should furnish copy of the Registration certificates of Goods and Service Tax registration issued by the competent authority.</p>
ii	<p>The locations for supply of the tendered items are spread across Karnataka State. The bidder should be in a position to supply to all the locations and able to attend after sales support within 24 hours. The tentative list of locations is at Appendix-II.</p>	<p>The Details of Sales/service centre's in across the Karnataka state for which the tender is called, shall be furnished as per Annexure C</p>
v	<p>The bidder shall submit one sample of TOWELS prior to the submission of tenders at KREIS head office 6th & 7th Floor, Cunningham Road, Bangalore-560052.</p>	<p>Duly acknowledged delivery challan issued by the buyer shall be uploaded along with the technical bid.</p>
vi	<p>The bidder should agree</p> <p>a) For onsite Guarantee for a minimum period of 1 years from the date of supply for all the supplies. The Guarantee should carry service and maintenance, replacement including transportation of Product/spares free of cost.</p> <p>b) To provide adequate service support during the period of Guarantee.</p>	<p>Affidavit as per format in Annexure C</p>
vii	<p>a) The Bidder should undertake that the Product supplied by the vendor is genuine and does not contain used or any refurbished parts.</p> <p>b) The bidder / Manufacturer/ OEM should not have been debarred/blacklisted by any State Government, Central Government, Central & State Govt. Undertakings/ enterprises/ Organizations and by any other Quasi Government bodies/ Organizations, World Bank / Govt E-marketing portal or any major</p>	<p>Affidavit as per format in Annexure C</p>

viii	The bidder from such countries sharing a land border with India will be eligible to participate only if the bidder is registered with the Competent Authority as per the Directions of the Ministry of Finance, Government of India.	If the bidder is sharing a Land border with India then Registration Certificate and Model Certificate issued by the Competent Authority to be obtained as specified vide Office Memorandum No. F.No.6/18/2019 - PPD issued by Ministry of Finance, GOI dt.23rd July 2020 and GO of GoK vide No. FD 455 Exp-12 2020 Bengaluru Dated: 25.08.2020. A declaration has to be submitted in Compliance regarding restrictions on public procurements from bidders of countries which shares a Land Border with India, in the form of Affidavit as per Annexure C
ix	Bidder shall submit the undertaking to supply the Make in India Products with maximum local content.	Self-declaration on letter head on fulfilling the MII conditions as per the GOI.
x	Tenders from Joint ventures/consortium are not eligible	Self declaration on letter head should be uploaded.
6	EMD and Security Deposit	
i	EMD: The bidder should furnish EMD online through KPPP-portal as per the options available.	EMD: shall be submitted through online KPPP-portal as per KTPP Act 1999.
ii	The bidder shall agree to furnish performance security at 5% on contract value in the form of bank guarantee having 13 months validity in case the supply order is placed on them.	Furnish an undertaking in the format prescribed at Annexure D

11. SUBMISSION OF TENDER

- 11.1. Interested parties with relevant experience to undertake STITCHED UNIFORM to Residential schools functioning under the Karnataka Residential Educational institution society across Karnataka as per the schedule of requirement and meeting eligibility criteria are required to submit their technical and financial bids through E-procurement Portal.
- 11.2. The Name of the Bidding entity and authorized signatory of the tender shall be as registered in the E-procurement Portal of the Government of India and shall be uniform/same across all the supporting documents submitted by the bidder. The supporting documents submitted towards various eligibility criteria like turnover, past performance, licenses, Registration certificates etc., having different names (such as variation in spellings, words, names of sister/associated companies or Group of companies) will not be considered for evaluation and the such bids will be subject to disqualification. In case of change in the name of the Bidding entity itself during the timeline due to Man e-procurement decisions, amalgamation, acquisition etc., necessary amendment documents as approved by the Government authority shall be submitted along with Technical documents. Otherwise, the bids are subject to rejection. In case of tender being signed by other than the Authorized signatory registered in the E-procurement Portal, the bidder shall submit necessary General Power of Attorney issued

by the Authorized signatory for signing of the Tender documents and submission on his behalf on a stamp paper

- 11.3. The bidder under no circumstances will be allowed to update/amend or furnish additional documents in support of eligibility criteria/specification etc., after opening of the Technical bids. Only the document submitted through E-procurement Portal will be considered for evaluation of the bids. However, the tender inviting authority reserves the right to seek clarifications/additional information/documents from the bidder for cross verification during the course of evaluation, if necessary.
- 11.4. All the documents submitted should be signed with seal by the Authorized signatory on each page.

12. First Cover - Technical Bid

- 12.1. In order to comply with the Eligibility Criteria at Clause (9), the bidder shall upload the documents under the E-procurement Portal as detailed under:

	Criteria	Documents to be furnished
1	Experience	
i	The Bidder should be a Manufacturer / supplier/ Authorised dealer with an experience of minimum 10 years in manufacturing / supply of TOWELS or CLOTHS with a registered office in Karnataka. (Should have completed 10 years calculated from the date of completion to previous day of last date of submission of this tender).	<p>d) The Bidder should furnish the Certificate issued by the Competent Authority of the Govt, such as GST/VAT/Sales Tax/Excise Registration certificate/ Factory Registration Certificate etc and a Work order with satisfactory completion certificate/ Tax Invoices in support of existence of their business towards supply of TOWELS or CLOTHS since last 10 years.</p> <p>e) In case of Dealers/distributors: ii. Manufacturing License issued by the Industries and Commerce Department or MSME Certificate of Manufacturer.</p> <p>f) Authorization letter from the Manufacturer for participating in the current tender as per Annexure-E.</p>
2	Financial capability	
i	The bidder should have average annual Turnover equivalent to the amount put to tender during the preceding 3 financial years i.e. 2021-22, 2022-23 & 2023-24. (In case of MSE should have archived average annual turnover not less than 50% of the amount put to tender during the preceding 2 financial year i.e 2022-23 & 2023-24)	The bidders should furnish a) Audited Statement of Accounts for preceding 3 financial years i.e.2021-22, 2022-23 & 2023-24. b)Certificate of verification issued by the Chartered Accountant in support of the same in the prescribed format at Annexure-A . c) IT returns of all the preceding 3 financial years. i.e., 2021-22, 2022-23 & 2023-24. d)Profit and Loss account for the preceding 3 financial years2021-22, 2022-23 & 2023-24. e) PAN Card.
ii	The Bidder should upload PAN Card.	
iii	The bidder should produce NET WORTH equivalent to half of the total estimated value of the tender amount as on 31 st March 2024.	Certificate of verification issued by the Chartered Accountant in support of the same in the prescribed format at Annexure-A .

3	Performance Capability	
i	The bidder should have manufactured, supplied satisfactorily items such as TOWELS or CLOTHS to the extent of minimum 80%(40% with respect to Micro & Small Enterprises) of the Quantity put to tender in any State or Central government organizations in any one of the preceding three financial years (any one of the last two years with respect to Micro & Small Enterprises). i.e. 2021-22, 2022-23 & 2023-24.	The bidders should furnish: Purchase orders/ work completion certificates /Tax Invoices issued by respective Govt Organization / Department.
4	Manufacturing Capability	
i	The bidder should have their own Manufacturing Unit in India for manufacturing TOWELS or CLOTHS. ii) In case of reseller, bidder to submit Manufacturer Authorization from OEM satisfying the mentioned condition.	e) The bidder should submit list of Machineries along with pictures/photos of geo tagged machineries held towards manufacturing of TOWELS or CLOTHS as per Annexure B f) The bidder should indicate the capacity of the Manufacturing Facility and meeting tender requirement, to supply the entire tender requirement within the stipulated time, as per Annexure B.
5	General	
i	The bidder should have Goods and Service Tax registration certificate.	The bidder should furnish copy of the Registration certificates of Goods and Service Tax registration issued by the competent authority.
ii	The locations for supply of the tendered items are spread across Karnataka State. The bidder should be in a position to supply to all the locations and able to attend after sales support within 24 hours. The tentative list of locations is at Appendix-II.	The Details of Sales/service centre's in across the Karnataka state for which the tender is called, shall be furnished as per Annexure C
v	The bidder shall submit one sample of TOWELS prior to the submission of tenders at KREIS head office 6th & 7th Floor, Cunningham Road, Bangalore-560052.	Duly acknowledged delivery challan issued by the buyer shall be uploaded along with the technical bid.

vi	<p>The bidder should agree</p> <p>a) For onsite Guarantee for a minimum period of 1 years from the date of supply for all the supplies. The Guarantee should carry service and maintenance, replacement including transportation of Product/spares free of cost.</p> <p>b) To provide adequate service support during the period of Guarantee.</p>	Affidavit as per format in Annexure C
vii	<p>a) The Bidder should undertake that the Product supplied by the vendor is genuine and does not contain used or any refurbished parts.</p> <p>b) The bidder / Manufacturer/ OEM should not have been debarred/blacklisted by any State Government, Central Government, Central & State Govt. Undertakings/ enterprises/ Organizations and by any other Quasi Government bodies/ Organizations, World Bank / Govt E-marketing portal or any major</p>	Affidavit as per format in Annexure C
viii	<p>The bidder from such countries sharing a land border with India will be eligible to participate only if the bidder is registered with the Competent Authority as per the Directions of the Ministry of Finance, Government of India.</p>	<p>If the bidder is sharing a Land border with India then Registration Certificate and Model Certificate issued by the Competent Authority to be obtained as specified vide Office Memorandum No. F.No.6/18/2019 - PPD issued by Ministry of Finance, GOI dt.23rd July 2020 and GO of GoK vide No. FD 455 Exp-12 2020 Bengaluru Dated: 25.08.2020. A declaration has to be submitted in Compliance regarding restrictions on public procurements from bidders of countries which shares a Land Border with India, in the form of Affidavit as per Annexure C</p>
ix	<p>Bidder shall submit the undertaking to supply the Make in India Products with maximum local content.</p>	<p>Self-declaration on letter head on fulfilling the MII conditions as per the GOI.</p>
x	<p>Tenders from Joint ventures/consortium are not eligible</p>	<p>Self declaration on letter head should be uploaded.</p>
6	<p>EMD and Security Deposit</p>	
i	<p>EMD: The bidder should furnish EMD online through KPPP-portal as per the options available.</p>	<p>EMD: shall be submitted through online KPPP-portal as per KPPP Act 1999.</p>
ii	<p>The bidder shall agree to furnish performance security at 5% on contract value in the form of bank guarantee having 13 months validity in case the supply order is placed on them.</p>	<p>Furnish an undertaking in the format prescribed at Annexure D</p>

- 12.2. The scanned copies of each page of the tender shall be signed and seal affixed by the authorized signatory of the tender.
- 12.3. The documents against each criterion shall be in the PDF/JPG format. The information contained in the documents shall be clear, legible and in printable form in the A4 size.
- 12.4. In case the documents under single criteria are having multiple pages/files; the same shall be compressed with ZIP/Win RAR format and be uploaded.
- 12.5. The tender inviting authority reserves the right to call for original copies of documents submitted against technical bid if necessary, for cross verification, like audited financial statements, certificates issued by chartered accountant/competent authorities, etc.
- 12.6. **Earnest Money Deposit:**
 - 12.6.1. Payment of EMD is to be **submitted through E-procurement portal as per the payment options provided.** *(For Micro and Small Enterprises registered with NSIC under a single point vendor registration scheme are exempted from payment of Earnest Money Deposit (EMD) as per the GO/Circular guidelines/amendments issued by the GOK from time to time)*
 - 11.8.1 EMD will be refunded to all the participants once the tender is awarded to the Successful Bidder.

13. Second Cover - Financial Bid

- 13.1. Prices shall be quoted only in Indian Rupees (INR).
- 13.2. The end price quoted shall include GST, cost of package, transportation, delivery at various Residential Schools of the KREIS across Karnataka State, and other incidental charges as applicable.
- 13.3. The price components furnished by the Bidder will be solely for the purpose of facilitating the comparison of bids by KREIS and will not in any way limit the KREIS's right to negotiate on any of the terms offered.
- 13.4. Prices quoted in the bid must be firm and final and shall not be subject to any upward modifications, on any account whatsoever. However, KREIS reserves the right to negotiate the prices quoted in the bid to effect downward modification.
- 13.5. The Bidder shall prepare the bid based on details provided in the RFP. It must be clearly understood that the scope of supplies is intended to give the bidder an idea about the order and magnitude of the work and is not in any way exhaustive and guaranteed by the KREIS. The Bidder shall carry out all the tasks in accordance with the requirement of the RFP and it shall be the responsibility of the Bidder to fully meet all the requirements of the RFP.

14. MODIFICATION AND WITHDRAWAL OF BIDS

- 14.1. No bid may be altered / modified subsequent to the closing time and date for receipt of bids. Unsolicited correspondences from Bidders will not be considered.
- 14.2. No bid may be withdrawn in the interval between the last date for receipt of bids and the expiry of the bid validity period as specified in the RFP. Withdrawal of a bid during this interval may result in the Bidder's forfeiture of its EMD and the KREIS may initiate additional punitive measures including but not restricted to debarment/blacklisting of the bidder.

15. RIGHTS TO THE CONTENT OF THE PROPOSAL

All proposals and accompanying documentation of the Technical proposal will become the property of KREIS, and will not be returned after opening of the technical proposals. KREIS is not restricted in its rights to use or disclose any or all of the information contained in the proposal and can do so without compensation to the bidders. KREIS shall not be bound by any language in the proposal indicating the confidentiality of the proposal or any other restriction on its use or disclosure

16. PRODUCT SAMPLE AND DEMONSTRATION:

As a part of Technical evaluation, the bidder has to submit a Sample product offered by the bidder on a no cost no commitment basis, and demonstrate the features and functionality, during the Technical evaluation stage as required by the Tender inviting authority, to confirm meeting the tender specification as per the technical literature submitted by the bidder along with the Bid documents.

- 16.1. The Product demonstration will be conducted for all the bidders, simultaneously along with evaluation of bid documents and verification of Original documents.
- 16.2. The prospective bidders shall confirm the Location for delivery of samples and Demonstration with the KREIS officials before delivering the Samples.
- 16.3. The bidder should transport the Demo Product at the location well in advance before submission of the Bid, at their own cost and ensure that the Product is functional in all respect.
- 16.4. The bidder shall be ready to make demonstration on any day with '3 Days Notice', immediately after opening of the Technical bids. Failure to demonstrate the Product at the specified location, date and time will lead to disqualify the bid at technical stage.
- 16.5. The Tender inviting authority reserves the rights to record/photograph/videography the complete process of demonstration as a part of tender evaluation and any bidder restricting this action for what so ever the reason will be debarred from the demonstration and their offer stands rejected.

17. EVALUATION OF TECHNICAL BIDS

- 17.1. The Technical bids are evaluated based on the:
 - 17.1.1. Eligibility criteria specified and the documents furnished by the Bidder in technical bid (first cover) in support of meeting the eligibility criteria and submission of EMD.
 - 17.1.2. Demonstration of the Product and meeting the specifications.
- 17.2. The technical bids shall not contain the financial part of the bid. In case the prices are disclosed at Technical evaluation stage, the bid is liable for rejection as a whole.
- 17.3. **Verification of original documents:** The tender inviting authority reserve the right to verify the original documents, copies of which submitted through E-procurement Portal during the submission of tender. The bidder shall produce the Original Documents during the Demonstration of the Product or as and when requested by the Tender inviting authority. Failure on the part of the Bidder to produce original document on demand at any point of time may result in rejection of the bid.
- 17.4. **Submission of Original Documents:** It is mandatory that, the Successful bidder shall submit following documents in original **with original seal and signature** (of which the

softcopies uploaded through E-procurement portal) within 7 days, from last date prescribed for submission of Technical Bids.

- 17.4.1. Forms of Annexure.
 - 17.4.2. Forms of Specification/technical compliance
 - 17.4.3. Affidavits/Declarations specific for the tender.
 - 17.4.4. Catalogue and Product Literature.
 - 17.4.5. Documents/communications particularly addressed to KREIS and/or limited to Current tender.
- 17.5. The Purchaser may waive any minor informality or non-conformity or irregularity in a supporting document being submitted against meeting the eligibility criteria under clause 9, which does not constitute a material deviation from the eligibility criteria and technical/specification requirement prescribed, provided such a waiver does not prejudice or affect the relative ranking of any Tenderer. For this provision, the Tender Inviting authority or the Tender Accepting authority or the Tender Scrutiny Committee may seek Bonafide clarifications from Tenderers during the evaluation of tenders under Rule 23(3) of Karnataka Transparency in public Procurement Rules. 2000.

18. EVALUATION OF FINANCIAL BIDS:

- 18.1. Only, the financial bids (2nd cover) of the bidders who are qualified in the technical evaluation will be opened.
- 18.2. The financial bids are evaluated based on the lowest quoted total value of each item as per schedule of requirement
- 18.3. **Price/Purchase preference to MSME Units:** The price and purchase preference will be extended to MSE's units for the goods manufactured in Karnataka as per the latest notifications/ amendments/ Circular Guidelines issued by the Government of Karnataka for the KTPP Act/Rules, as applicable for the period of the New Industrial Policy 2021-25.

19. FINAL SELECTION OF THE BIDDER AND AWARDING OF THE CONTRACT.

The final selection of the bidder/bidders will be based on the lowest quoted total value of the Bid.

However, in case of more than 1 bid stood at L1 with equal pricing, one among them will be selected as 'Successful L1 bidder' through Lottery system.

SECTION II - TERMS OF THE CONTRACT

1. **Prices:** The end price quoted shall include GST, package, transportation, delivery at various Residential Schools of the KREIS across theKarnataka State, and other incidental charges as applicable. If a change in Statutory levies in future, the same should be reflected in the landed price & the vendor shall intimate the Office of the Executive Director, KREIS, Bengaluru immediately. If the prices are revised downwards or if the vendor supplies the same Product under similar terms and conditions to any organization, at a price lower than the quoted price, then the price would automatically stand revised to that lower price (refer fall clause 3. below).

2. The price of the Product will be firm during the course of execution of the Contract and no upward revision will be allowed, excluding GST. The rate of GST applicable as at the time of supply.
3. The successful bidder should enter into a Contract with KREIS within 7 days from the date of issue LOA (letter of Acceptance) or supply order towards execution of the supplies and subsequent service support. The agreement should also contain the following documents:
 - 3.1. Product description.
 - 3.2. Data sheets and user manuals of the Product supplied.
 - 3.3. Name, address, mobile number and email address of the service center and the contact person to be contacted in case of failure or complaint.
 - 3.4. Warranty cards.
4. **Security Deposit:**
 - 4.1. The successful bidder shall furnish performance security within 15 days from the date of letter of intent/purchase order at **5%** on contract value in the form of DD issued by a Scheduled Bank drawn in favor of **the Executive Director, KREIS, Bengaluru**. The performance security will be held with the KREIS for a period not less than Warranty period of the Product supplied + 3 months and may be subject to extended period based on the Product ordered, from the date of issue of purchase order, supply.
 - 4.2. The tender inviting authority reserves the rights to get the Security deposit/Bank Guarantee extended for further period based on the extended period of supplies.
 - 4.3. Failure to submission of Security deposit will result in termination of the contract apart from forfeiture of the EMD.
 - 4.4. The Performance Security will be discharged by the purchaser and returned to the Supplier not later than 3 months after the validity period, without any interest accrued on it, following the date of completion of the Supplier's performance obligations, including any warranty obligations.
5. **Warranty and after sales support:** The supplier should agree for onsite warranty of **minimum 1 years from the date of supplies** for all the supplies. The Warranty should carry service, repair/replacement of Product free of cost against manufacturing defects. The supplier should provide adequate service support during the period of Warranty. Ensure availability of OEM service for at least next 1 years for the Product offered after completion of the Warranty period.
6. **Pre-Shipment Inspection**
 - 6.1. If required the purchaser or his representative shall have the right to conduct or engage a 3rd party agency to conduct pre-shipment inspection of the Product being ordered, prior to shipment.
 - 6.2. The person authorized to carry out such inspection shall produce the authorization letter issued by the Executive Director, KREIS for the purpose.
 - 6.3. The supplier shall notify the purchaser at least 7 days prior to the time when the Product is available for inspection.
 - 6.4. The purchaser, under the normal circumstances, shall complete such inspection within 7 days thereafter.

- 6.5. The Product shall not be shipped unless the purchaser communicates the clearance, whenever such inspections are conducted.
- 6.6. Notwithstanding such inspection and clearance issued by the purchaser or the persons authorized by him, the Product shall be accepted by the purchaser subject to verification at the destination.
- 6.7. The Bidder shall extend necessary cooperation to such team in inspection of the manufacturing process; quality control measures adopted functionality of the Product under the live/stimulated conditions etc., which are deemed necessary to accept the Product. If Company/Firm does not allow such inspection, the Purchase order/Contract will be cancelled.

7. Supplies :

- 7.1. The Product shall be supplied various Residential Schools of the KREIS across the Karnataka State within **60 days from the date of Purchase order** OR as stipulated in the Purchase order and as per the delivery schedule given or as amended. Supplies should be made directly by the Supplier and not through any Agency/Dealer/Distributors.
- 7.2. The supplier shall supply the Product at the specified destination in the purchase order along with original GST invoice, Delivery Challans, Warranty Certificate, Instruction and operation manual, and any other relevant documents. Any supply without the above documents will not be accepted and the said supply will be accepted only on the date of submission of the required documents.
- 7.3. The supplies shall conform to the conditions mentioned in the provisions of tender documents, viz., logo, nomenclature in regional language etc.,
- 7.4. It shall be the responsibility of the supplier for any shortage/damage/breakages at the time of receipt at the designated places.
- 7.5. If at any time the Bidder has, in the opinion of the ordering authority, delayed in making any supply by reasons of any riots, mutinies, wars, fire, storm, tempest or other exceptional cause on a specific request made by the Bidder within 7 days from the date of such incident, the time for making supply may be extended by the Executive Director, KREIS at his discretion for such period as may be considered reasonable. The exceptional causes do not include the scarcity of raw material, Power cut, Labour disputes.

8. **Preliminary Inspection of the Product and Acceptance/rejection:** The Product supplied at the locations are subject to preliminary inspection and testing by the receiver/competent authority to confirm quantity, quality. In case of discrepancies, the bidder shall replace such Product/device/accessory as per the specifications free of cost within 30 days..
9. **Satisfactory Supplyreport/certificate:**On successful completion of supplies and after the Purchaser is satisfied with the quality of the Product, the acceptance certificate signed by the supplier and the representative of purchaser will be issued. The date on which such certificate is signed shall be deemed to be the date of successful completion of the supplies.
10. **3rd Party Inspection:** In order to ensure the quality and functionality of the Product against the specification/scope of the work defined, the Tender inviting authority reserves the rights to inspect or engage a 3rd party Quality Supervision Consultant to inspect and certify the Product, at least 10% of the total quantityat the randomly selected locations before making the Payment against the bills submitted. The 3rd party Quality Supervision Consultant shall inspect the Product and Product during manufacture/before dispatch after receipt, assembly as per the terms of the contract. During such inspections, if it is found that, the tender inviting authority reserve the rights to cancel the supply order and place order with next lowest Bidder apart from forfeiting the EMD/Security Deposit/Blacklisting. In such an eventuality, the defaulting firm/Bidder will be required to pay any loss which the PURCHASER may incur.
11. **Payment:** 100% Payment of total invoice value within 30 days from the date of acceptance of the materials against producing of acceptance report issued by the competent authority towards satisfactory supplies and 3rd party inspection reports regarding quality of the product being supplied after deducting the dues/penaltyif any towards delay in supplies, repair and replacement.
12. **Validity of the offer:** The Financial bid should be valid for at least 180 days from the bid opening date.
13. **Non-Performance Penalty:**

In all the cases of failure on the part of the supplier to deliver any or all the Product including the replacement against the rejections if any, within the period(s) specified in the contract, the KREIS shall without prejudice to its other remedies under the contract, recover the penalty from the supplier, as liquidated damages:

 - 13.1. Levy of penalty for delay in Installation of tender item: A sum equivalent to 0.5% of the delivered price of the delayed Product, including the replacement against rejections, for each week or part thereof delay until actual delivery against the prescribed period of delivery/replacement, up to a maximum deduction of 10% of the contract price. Once the maximum is reached, the KREIS may consider termination of the contract and forfeiture of Security Deposit/performance Guarantee pursuant to general conditions of contract.
 - 13.2. Levy of penalty in case of non-supplies: A sum equivalent to value of the performance Guarantee submitted. The KREIS may initiate forfeiture of Security Deposit/performance Guarantee pursuant to general conditions of contract and termination of the contract, apart from Debarment/blacklisting the firm.
14. **Levy of penalty in case of failure/delay in repairs/service during the period of warranty:**
 - 14.1. The service provider should response within 12 hours after receiving the call and attend the preliminary test within 24 hours from the time of report/lodging of complaint (not

less than 95% of the calls). After inspection of the fault, the Product has to be repaired within a period of minimum 48 Hours.

14.2. A sum equivalent to Rs. 1000 per day for each day delay beyond 48 Hours, until the Product put back into functioning, shall be recovered from the payable bills. If the accumulated penalty value reaches the balance payment held with department including the performance guarantee amount, heKREIS may consider termination of the contract and forfeiture of Security Deposit/performance Guarantee pursuant to general conditions of contract apart from Debarment/blacklisting the firm.

15. Risk Purchase Penal Clause: If supplies are not made as per the delivery schedule prescribed or the revised delivery schedule intimated by the consignee, if any, the consignee will purchase such requirements from any available source and this extra expenditure incurred thereof will be recovered from the supplier's Bills due for payment or from the Security Deposit. Further the default supplier has to reimburse all the liquidated damages/losses arising due to non-fulfillment of contractual obligations.

16. Debarment/Blacklisting. :

Unless otherwise specified in the forgoing clauses, the KREIS reserve the rights to Debar/Blacklist the bidder/supplier against specific Product, for a period of not less than 3 years as per the guidelines issued by the Government of Karnataka under section 26(A)(B)(C) vide notification No NO:FD 884 Exp-12/2019, Bangalore Dated 7th May 2020, apart from cancellation of the Purchase order, forfeiture of EMD/Security Deposit, towards the lapses/default being reported/ found/ observed/ committed as detailed under:

16.1. Debarment/Blacklisting of the firm for a product

- a) Not having manufacturing Unit/installed capacity, as declared at the time of bid submission.
- b) Non submission of Security deposit within the stipulated/extended time, leading to cancellation of LOI/ Purchase order.
- c) Withdrawal of bid or non-execution of supplies within the stipulated/extended period.
- d) Installation of spurious/inferior/substandard/NOSQ products or supply of Mis-branded/unsafe/ refurbished Product/devices.
- e) Violation and convictions if any under the applicable laws/rules of the land during the currency of contract period.
- f) Non-adherence to Delivery schedules and agreed terms and conditions of the tender, including non-submission of the Performance Security leading the cancellation of the supply order.
- g) Failure of quality at the time of Lab tests in more than 3 instances/batches of testing of same Product during the period of contract.
- h) Any other Corrupt/Fraudulent/unethical business practices

16.2. Debarment/Blacklisting of the firm as a whole

- a) Submission of false/misleading/fabricated/invalid/void documents against the bid.
- b) In case of a firm debarred/blacklisted by the KREIS for more than 3 Product within a period of one year either under the same or different Tenders/Purchase orders for any of the reasons stated above or committing similar offence in more than 3 instances, the KREIS reserves the right to Blacklist the firm as a whole for a period of not less than 3 years as per the provisions of the KTPP Act/Rules and guidelines issued by the Government of Karnataka under section 26(A)(B)(C) vide notification No NO:FD 884 Exp-12/2019, Bangalore Dated 7th May 2020, apart from cancellation of the Purchase order, forfeiture of EMD/Security Deposit
- c) Any other Corrupt/Fraudulent/unethical business practices

16.3. The Debarment/blacklisting of particular product or company/firm will be done without prejudice to other penalties which may be imposed as per the conditions of Tender documents and also to other actions which may be initiated under relevant Acts or any other law of Land. KREIS, will display names of such blacklisted product(s) and company/firm on its website and also circulate the same among other state Government / Central Government and its procurement agencies including respective State Drugs Control Department where the company or firm is located.

16.4. The process of Debarment/Blacklisting and Resolution of Disputes:

The process of Debarment/blacklisting by KREIS will be carried in accordance with the provisions of the KTPP Act/Rules and guidelines issued by the Government of Karnataka under section 26(A)(B)(C) vide notification No NO:FD 884 Exp-12/2019, Bangalore Dated 7th May 2020 In case of a dispute or difference arising between the KREIS and a supplier relating to any matter arising out of or connected with the Debarment/Blacklisting, such dispute or difference shall be settled as per the provisions of the said Act/Rules and notifications.

17. Other legal Remedies

In addition to the action of debarment/blacklisting stated above, the Procuring Entity is entitled, and it shall be lawful on their part to:

- 17.1.** File information against Bidder or any of its successors, with the Competition Commission of India for further processing, in case of anti-competitive practices;
- 17.2.** Initiate proceedings in a court of law against Bidder or any of its successors, under the Prevention of Corruption Act, 1988 or the Indian Penal Code or any other law for transgression not addressable by other remedies listed in this sub-clause.
- 17.3.** Initiation of suitable disciplinary/legal/criminal proceedings under the applicable Laws against the firm or individual towards:
 - a) Submission of fabricated/forged/misleading documents with an intention to win the bid or gain advantage over the competitors.

- b) Criminal negligence while execution of the contract or breach of contract or malfunctioning of the Product supplied/installed, which may lead to loss or damage to human life.

18. Non reporting of Debarment/Blacklisting by the Supplier

If the supplier or any of its approved product gets debarred/banned/blacklisted in any state are the subject of debarment/blacklisting is pending for hearing/decision/disposal in the Court of Law, after entering into agreement with KREIS for the Product for which their bids were accepted, it shall be the responsibility of the supplier to inform KREIS without any delay about the same.

- 18.1.** In case the Firm is black listed/debarred/banned after submission of bid document for the Product for which their bids were submitted, it should inform the KREIS within 15 days of blacklisting/debarring/banning. If the blacklisted/debarred / banned firm does not inform the KREIS within stipulated time, a penalty amounting to @ two percent of purchase orders towards the issued between the date of blacklisting/debarring/banning and the date of informing to KREIS, both dates inclusive, shall be imposed, subject to a minimum penalty of Rs 20,000 and a maximum penalty up to Rs 2,00,000 only.
- 18.2.** If it is brought to the notice of KREIS that the similar Product supplied in any other state or the supplier (whether the firm/ product has been blacklisted/ debarred/ banned or not) and in case of OEM about substandard quality/performance; then no further purchase orders shall be issued for the product and the contract with the firm for the product shall be cancelled.

19. Corrupt or Fraudulent Practices

The Government requires that Tenderer/Suppliers observe the highest standard of ethics during the procurement and execution of Government financed contracts. In pursuance of this policy, the Government defines, for the purposes of this provision, the terms set forth as follows:

- 19.1.** "Corrupt practice" means the offering, giving, receiving or soliciting of anything of value to influence the action of a public official in the procurement process or in contract execution; and'
- 19.2.** "Fraudulent practice" means a misrepresentation of facts in order to influence a procurement process or the execution of a contract to the detriment of the Government, and includes collusive practice among Tenderer/ Manufacturers (prior to or after tender submission) designed to establish tender prices at artificial non-competitive levels and to deprive the Government of the benefits of free and open competition;
- 19.3.** will reject a proposal for award if it determines that the Tenderer/Supplier recommended for award has engaged in corrupt or fraudulent practices in competing for the contract in question;
- 19.4.** will declare a firm ineligible, either indefinitely or for a stated period of time, to be awarded a Government financed contract if it at any time determines that the firm has engaged in corrupt or fraudulent practices in competing for, or in executing, a Government financed contract.

20. Termination:

- 20.1.** The Department may at any time terminate the Contract by giving written notice to the Tenderers/Suppliers, if they becomes bankrupt or otherwise insolvent. In this event,

termination will be without compensation to the Tenderer/Supplier provided that such termination will not prejudice or affect any right of action or remedy which has accrued or will accrue thereafter to the Department.

20.2. Termination for Default: The Department may, without prejudice to any other remedy for breach of contract, by written notice of default sent to the Tenderers / Suppliers , terminate the Contract in whole or part:

- i. if the Tenderers / Suppliers fails to deliver any or all of the Product within the period(s) specified in the Contract, or within any extension thereof granted by the purchaser or
- ii. if the Tenderers / Suppliers fails to perform any other obligation(s) under the Contract.

21. The Department, reserves the right either to accept or reject/cancel the Tender. The decision of the Department will be final.

22. The complete Tendering and Evaluation process will be carried as per the provisions of the KTPP Act and subsequent amendments/circulars/guidelines. Tender Accepting Authority reserves the right to alter the quantity /to accept or reject/cancel the tender within the provisions of the KTPP act and Rules. The decision of the Tender Inviting Authority will be final.

23. The purchaser reserves the right at the time of contract award to increase or decrease by up to 25% of the quantity of goods and services originally specified in the schedule of requirement without any change in unit prices and other terms and condition.

24. **Jurisdiction:** Bangalore.

Annexure –A

Tender for supply of TOWELS to Residential Schools of Karnataka state
Financial status of the Firm

We hereby certify the Sales Turnover M/s.....
..... is as below for the periods mentioned.

Sl. No.	Financial Year	Annual Turnover(In Rs.)	Net Profit/Loss (In Rs.)
1	2021-22		
2	2022-23		
3	2023-24		

Networth of the Firm - Eligibility criteria 2(ii)

We hereby certify that the Net worth of M/s.....
..... as on 31st March 2024 is Rs.....

Seal & Signature of the
Chartered Accountant

CA membership No.....

Annexure –B
Tender for supply TOWELS to Residential Schools of Karnataka State

Manufacturing Facility and list of Machineries

Sl. No.	Name of the Machinery	Used for Manufacturing of Item	Manufacturing/ Production Process undertaken	Actual Capacity of Manufacturing per Month

We OEM have sufficient manufacturing and supply capacity to fulfill the entire tender requirement within 90 days from the date of issue of confirmed purchase order.

Details of machineries photograph should be uploaded.

(Seal & Signature of the Authorized Signatory.)

Annexure – C

Undertaking

We hereby submitting our bid for Supply of TOWELS at Various Residential Schools functioning under the KREIS across Karnataka, as per the tender specification, scope of the work.

1. We hereby undertake that,

a) We agree for minimum Guarantee period as per the terms and conditions of the tender from the date of satisfactory installation. The Guarantee will carry replacement/repair of spare free of cost for any manufacturing defects. We agree to provide adequate service support during the period of Guarantee and ensure availability of service/spares for at least next 3 years for the Product offered after completion of the Guarantee period.

b) We hereby confirm that, we have not quoted higher price than what was offered by us in any state in India in the past one year, apart from escalation of 5% due to market conditions. In case of increase in price beyond 5%, we hereby undertake to furnish complete details of brake up prices and cost components substantiating the price variation, as and when required by the tender inviting authority.

c) We hereby agree for demonstration or to make a detailed presentation on the offered Product, features and functionality, during the Technical proposal stage at the location as specified by the KREIS.

d) All the statements, documents, testimonials, certificates, etc., uploaded are genuine and the contents thereof are true.

e) We hereby undertake that all the components/materials used in used in the supplied Product and accessories are not refurbished/inferior/second hand Product.

f) Any of our personnel, representatives, sub-consultants, sub-contractors, service providers, suppliers and/or their employees will not directly or indirectly, engage in any activity that may intervene, interfere and/or influence the procurement process at any stage.

g) Indemnify and compensate the purchaser from any penalties and costs that may be incurred due to lapse/s on our part including incorrect / misrepresented / forged document or statements.

h) We have not been blacklisted/barred by any of the State Government, Central Government, Central & State Govt. Undertakings/enterprises/ Organizations, Govt E-marketing portal or any other Quasi Government bodies/ Organizations or International organizations such as World Bank or any major Enterprise/Organization in India for not of standard quality, non-satisfactory performance, corrupt & Fraudulent or any other unethical business practices, not meeting critical conditions/security clearance etc.

i) We hereby declare that we are not under liquidation; court receivership or similar proceedings and bankrupt.

j) We do not have any pending cases in the Court of Law for hearing, final disposal/decision towards debarment/blacklist by any of the Govt. Department/ organization/ Health institution, as on the last date prescribed for bid submission.

k) We have read the clauses regarding restrictions on procurement from a bidder of a country which shares a land border with India (GoI Letter No. F.No. 6/18/2019 - PPD dtd: 23.07.2020 Order (Public Procurement No. 1 and 2) dated 23.07.2020 & Order (Public Procurement No. 3) dated 24.07.2020 and GO of GoK vide No. FD 455 Exp-12 2020 Bengaluru Dated:25.08.2020.

- i. I/ We certify that, we are not from such a country which shares a land border with India and we are eligible to be considered. Or
- ii. I/ We declare that, we are from such a country or countries which shares a land border with India and we have been registered with the Competent Authority and certify that, we fulfill all requirements in this regard and are eligible to be considered. A copy of the valid registration by the Competent Authority is enclosed along with this declaration for Evidence
- iii. We declare that, we will not sub-contract any work to a contractor from such country or countries which shares a land border with India unless such contractor is registered with the Competent Authority in case the work order is released on us. We fulfill all requirements in this regard and is eligible to be considered.(A copy of the valid registration issued by the Competent Authority to be enclosed if applicable)
- iv. We are aware that, such registration with Competent Authority should be valid at the time of submission of bids and at the time of acceptance of bids.

If our Firm is found contravening this undertaking even after award of contract in our favor, we accept disciplinary action by purchaser including rejection of our TENDER, annulment of contract and blacklisting.

Date:

Authorized Person's Signature
Name & Designation with Seal

*Should be sworn before a Notary

Annexure – D
Supply of TOWELS to Residential Schools of Karnataka State
Notary Attested
Undertaking

I hereby submitting our bid for Supply Stitched Uniforms as per the tender specification

1. We hereby undertake that,
 - i. We agree to furnish performance security at 5% on contract value in the form of bank guarantee having 13 months validity.

Date: / /

Authorized Person's Signature
Name & Designation with Seal

Annexure – E
Tender for Supply of TOWELS to Residential Schools of Karnataka State

MANUFACTURER’S AUTHORIZATION FORM

(To be submitted in case of Authorized Dealers/Distributors, issued by OEM)

No.: [Authorization Number]

Date: [DD/MM/YYYY]

To

The Executive Director,
[Organization Name],
[Address],
[City, State, Pin Code]

Subject: Manufacturer’s Authorization for Participation in Tender No. [Tender Number] Dated [Tender Date]

Dear Sir,

We, M/s [Manufacturer’s Name], bearing GST No. [Manufacturer’s GST No.], are an established and reputed manufacturer of [Category of Products], having manufacturing facilities located at:

[Manufacturer’s Full Address]

We hereby authorize M/s [Authorized Dealer/Distributor Name], bearing GST No. [Dealer’s GST No.], having its office at:

[Dealer/Distributor’s Full Address]

to submit the tender and sign the contract on our behalf for the goods manufactured by us against the above-mentioned tender.

Details of Authorized Products:

Sl. No.	Name & Description of the Product
1	[Product Name 1]
2	[Product Name 2]
3	Product Name 3]
...	Add More Items as Required

We hereby extend our full support to the authorized dealer/distributor for the execution of the order as per the delivery schedule mentioned in the tender. We also confirm the **genuineness**,

quality, and compliance of the products being supplied by our dealer/distributor to your esteemed organization.

For and on behalf of

M/s [Manufacturer's Name]

Authorized Signatory:

(Seal & Signature)

Name: [Authorized Person's Name]

Designation: [Designation]

Contact Details: [Phone & Email]

SECTION IV
Specification

Sl. No.	Particulars	Size	Weight
1	Honey Comb Towel - 100 %	27*54	210-235

ACCEPTANCE TESTING OF PRODUCTS SUPPLIED

1.1. User Acceptance Test

For conducting the User Acceptance Testing, KREIS shall identify the employees from respective divisions/units/verticals, who shall be responsible for day-to-day maintenance of the Product supplied, should necessarily satisfy the user acceptance testing process. The Product supplied by Successful Bidder shall be reviewed and verified, against the Functional & Technical Requirements signed-off between KREIS and Successful Bidder. Any gaps, identified as severe or critical in nature, shall be addressed by Successful Bidder immediately prior to Go-live of the solution.

Performance Review

- 1.2. Performance is another key requirement for the project and KREIS or any external agency appointed may review the performance of the Product supplied against certain key parameters defined in Product specifications. The performance review also includes full load/ stress test using suitable simulation tools.
- 1.3. The bidder shall make available the measuring Product required for carrying out the acceptance tests at no cost to KREIS, so as to complete the validation as per the specified time schedule in this document.
- 1.4. KREIS or any external agency appointed by KREIS may carry out all the tests detailed in the acceptance test schedule to confirm that the performance of the different features/accessories, subsystems, and entire supplies satisfies the specified requirement of specifications including service performance
- 1.5. Any deficiency found during validation in performance of the Product as per the requirement shall be rectified by the bidder immediately at all the locations. Any components or accessories failing during the acceptance tests or requiring alterations necessary to meet specification requirements shall be replaced at no extra cost to the Purchaser at site by the Selected Bidder in consultation with KREIS . These shall be shipped within two weeks of the initial reports.

1.6. The successful bidder has to supply all essential accessories required, besides standard accessories as per normal industry practice. Any additional requirements should be included in bid price.

2. POST IMPLEMENTATION SERVICES

2.1. As part of the post implementation services, the bidder shall provide support for the Product and other supplies provided as part of this RFP. Bidder shall provide comprehensive onsite Warranty as per the terms and conditions of the tender for all the Product supplied.

2.2. As part of the warranty services bidder shall provide:

2.2.1. **Mean Time between Failures (MTBF):** If during contract period, any Product found sub standard or usage issues on four or more occasions in a period of less than three months, it shall be replaced by equivalent or higher level new Product by the bidder at no cost to KREIS. However, if the new Product supplied is priced lower than the price at which the original item was supplied, the differential cost should be refunded to KREIS. For any delay in making available the replacement and repaired Product for inspection, delivery of Product or for acceptance tests/checks on per site basis, KREIS reserve the right to charge a penalty as per the tender terms.

2.2.2. During the warranty period bidder shall maintain the Product and repair / replace at the site, at no charge to KREIS, all defective components that are brought to the bidder's notice.

2.2.3. The bidder shall as far as possible repair the Product at site.

2.2.4. Bidder shall ensure that the any complaints/issues raised towards defects will be resolved within 24 Hours.

2.2.5. The manufacturer's technical support shall at a minimum include online technical support and telephone support during the KREIS's business hours (Business hours in KREIS will be from 10:00hours to 17:30 hours on all days (Mon-Sun)) with access for KREIS and bidder to the manufacturer's technical support staff to provide a maximum of 12 hour response turnaround time. There should not be any limits on the number of incidents reported to the manufacturer. KREIS shall have access to the online support and tools provided by the manufacturer. KREIS shall also have 24x7 accesses to a variety of technical resources including the manufacturer's knowledge base with complete collections of technical articles.

Tender Information

Reference Number:	KREIS/2025-26/IND0086
Name:	SUPPLY OF TOWELS TO RESIDENTIAL SCHOOLS FUNCTIONING UNDER THE KARNATAKA RESIDENTIAL EDUCATIONAL INSTITUTIONS SOCIETY IN KARNATAKA
Category:	Goods
Procuring Entity:	Karnataka Residential Educational Institutions Society
Location Name:	KREIS Executive Director Office Bengaluru
Tender Scope:	SUPPLY OF TOWELS TO RESIDENTIAL SCHOOLS FUNCTIONING UNDER THE KARNATAKA RESIDENTIAL EDUCATIONAL INSTITUTIONS SOCIETY IN KARNATAKA
Itemwise Technical Evaluation:	No
Highest Bidder Selection:	No
Published Date:	19-07-2025 13:10:29
Sample Remarks:	---
Packagewise Technical Evaluation:	No
Type of Procurement Entity:	State PSU
Save as Template:	No

Amount Details

Tender Fee (INR):	500.00
Amount of Earnest Money Deposit(INR):	1124974.00

Tender Schedule

Bid Validity Period (In Days):	90
Last Date and Time for Tender Queries/Clarifications:	28-07-2025 11:30:00
Last Date and Time for Receipt of Tenders:	19-08-2025 17:30:00
Date and Time for Opening of Technical Bid:	21-08-2025 10:30:00